



QUALITY POLICY

The Middle East Marine LLC was established in 2012 in Dubai, U.A.E. to provide services in Marine & shipping industry as well as Oil & Gas field services. We also have our service facility office in Abu Dhabi, U.A.E

- ❖ It is our policy to provide all our customers with vessel chartering, rehiring, ship management & operations, ship to ship transfer, provision of onshore, offshore oil and gas fields and facility services, commercial ships rental, ship piloting and towing, sea shipping lines agents and Customs clearance services complying in all respects with the requirements of ISO 9001:2015 and clients requirements within the national & international regulatory framework and be independent, fair and just in our services & opinions.
- ❖ It is our policy that the services provided should be dealt with on a timely basis and a fair price maintaining a high standard of performance to measure the customer satisfaction and continual improvement of the effectiveness of Quality Management system.
- ❖ The management of MEM recognizes the experience and skills of its highly qualified workforce for ensuring complete customer satisfaction. All Employees are encouraged, through leadership and teamwork, to contribute to an ongoing improvement in the quality system.

The aforementioned policy shall be realized by establishing and maintaining a structured and documented Management System and shall be maintained at all levels of the Organization.

Date : 18 October, 2020

Capt. Anil Thomas
Managing Director